STATE BANK OF INDIA

RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT & SALES)

(Advertisement No. CRPD/CR/2026-27/17)

GUIDELINES REGARDING PERSONS WITH DISABILITIES USING THE SERVICES OF A SCRIBE

The facility of Scribe / Reader would be allowed to candidates who are eligible to use the services of scribe and opted for the same in their online application form. The facility of scribe is meant for only those candidates with disabilities who have physical limitation to write including that of speed. In all such cases where a scribe is used, the following rules will apply:

1. The scribe will be allowed to be used as per the guidelines issued vide Office Memorandum F. No. 16-110/2003-DD.III dated February 26, 2013, of Government of India, Ministry of Social Justice and Empowerment, Department of Disability Affairs, New Delhi and clarification issued by Government of India, Ministry of Finance, Department of Financial Services vide letter F. No. 3/2/2013-Welfare dated 26.04.2013 and F. No. 29-6/2019-DD-III dated 10.08.2022.
2. A person who wants to avail benefit of reservation under section 34 of "The Right of Persons with Disabilities Act 2016" **Persons with Benchmark Disability (PwBD) /Persons with specified disabilities** covered under the definition of section 2(s) of RPwD Act, 2016 but not covered under the definition of Section 2(r) of the said act, will have to submit a latest disability certificate issued by a Competent Authority as per Government of India guidelines. Such certificate will be subject to verification/ re-verification as may be decided by the competent authority. The certificate should be dated **on or before last date of registration of application (i.e. 31-08-2026)**
3. The candidate will have to arrange his/ her own scribe at his/ her own cost.
4. The scribe may be from any academic stream.
5. Both, the candidate as well as the scribe will have to give a suitable undertaking, in the prescribed format with passport size photograph of the scribe, conforming that the scribe fulfils all the stipulated eligibility criteria for a scribe as mentioned above. Further, in case it later transpires that the candidate/scribe did not fulfill any of the laid down eligibility criteria or has suppressed any material facts, the candidature of the applicant will stand cancelled, irrespective of the result of the test/ examination.
6. Those candidates who are eligible to use scribe shall be eligible for compensatory time of 20 minutes or otherwise advised for every hour of the examination, if they have opted for the same in their online application form.
7. The scribe arranged by the candidate should not be a candidate himself/herself for the SBI- Rect. of Junior Associates (Customer Support & Sales) vide advt. no CRPD/CR/2026-27/17. If violation is detected at any stage of the process, candidature of both, the candidate and the scribe will be cancelled for SBI-Rect. of Junior Associates (Customer Support & Sales) vide advt. no CRPD/CR/2026-27/17.
8. Only candidates registered for compensatory time (at the time of online application) will be allowed such concessions since compensatory time given to candidates shall be system based, it shall not be possible for the test conducting agency to allow such time if he/ she is not registered for the same. Candidates not registered for compensatory time shall not be allowed such concessions.
9. For candidates availing scribe in accordance with **OM - F. No. 29-6/2019-DD-III dated 10.08.2022**, shall be allowed scribe facility subject to production of a certificate at the time of online examination to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per proforma attached as Appendix I. Also, the qualification of the scribe should be one step below the qualification of the candidates taking examination. Letter of undertaking as per Appendix II should be submitted by such candidates at the time of examination. Such candidates shall not be allowed to appear for the examination without the specified medical certificate as per Appendix I and Appendix II.

10. **During the examination, at any stage, if it is found that scribe is independently answering or solving questions on behalf of the candidate, or is providing hints, cues, prompts or assistance in any direct or indirect manner, the examination session will be terminated, and candidate's candidature will be cancelled. The candidature of such candidates using the services of a scribe will also be cancelled if it is reported/ detected after the examination by the test administrator personnel that the scribe independently answered the questions.**
11. Any candidate who is using services of scribe should ensure that he/she is eligible to use the services of scribe in the examination as per the above guidelines. Any candidate who is not eligible to use scribe as per the guidelines referred to above, but uses scribe in the examination shall be disqualified to participate further in the recruitment process. Also, such candidates can be removed from service without notice, if has already joined the Bank.
12. **Deliberate wrong information about the candidate/ scribe in declaration form submitted at the time of online application or at the time of examination or at any stage would render the candidate and scribe being debarred either permanently or for specified periods of time for SBI examinations.**
13. The candidates are advised to possess/acquire valid Aadhaar Card for the process. Bank would conduct online Aadhaar verification of the candidates/scribes at different stages of the selection process.
14. Bank reserves the right to introduce additional steps in the examination process to safeguard and maintain the integrity of the examination.
15. **Candidates are advised to take note of "The Public Examinations (Prevention of Unfair Means) Act, 2024" and Rules framed therein.**