STATE BANK OF INDIA

CENTRAL RECRUITMENT & PROMOTION DEPARTMENT
CORPORATE CENTRE, MUMBAI

RECRUITMENT OF

JUNIOR ASSOCIATES (CUSTOMER SUPPORT AND SALES)
IN STATE BANK OF INDIA (*SPECIAL RECRUITMENT DRIVE*)
[CRPD/CR/SPLDRIVE/2026-27/16]

"ACQUAINT YOURSELF BOOKLET"

FOR MAIN EXAMINATION

INTRODUCTION

This Booklet gives you detailed information about the competitive examination for recruitment of Junior Associates (Customer Support and Sales) in State Bank of India. This post was advertised in the Employment News/ Rozgar Samachar issued on 22.08.2026 and on the Bank's website https://bank.sbi/careers/current-openings or https://www.sbi.co.in/careers/current-openings. The terms and conditions, period of probation, emoluments etc. were given in the advertisement No.CRPD/CR/SPLDRIVE/2026-27/16. You should ensure that you are eligible in respect of age, educational qualification, nationality as stipulated in the advertisement.

It contains details pertaining to various aspects of the online examination you are going to take and describes the kind of test which will be given to you in the examination. **The assessment will be done online.** You are advised to study this booklet carefully as it will help you in preparing for the examination.

GENERAL INSTRUCTIONS

1. **Particulars to be Noted :** Please note carefully your Roll Number, Date of Exam, Reporting time and venue for the examination given in the call letter.

2. **Punctuality in Attendance : You must report at the examination venue 15 minutes before the reporting time. Late comers will not be allowed to take the test.**

3. **Call letter :** Affix firmly a copy of your **recent** passport size photograph in the space provided for it in the call letter and bring it with you along with photo identity proof in original and a photocopy when you come to the venue for the examination. Call letter and copy of photo identity proof, which was authenticated/stamped by exam officials at the time of Online Preliminary Examination is also to be brought. **You will not be permitted to appear for the examination if you come without the photo identity proof in original and a photocopy, Call letter of Online Main Examination with your photograph affixed thereon, call letter and copy of photo identity proof, which was authenticated/stamped by exam officials during Preliminary Examination.** You will be required to sign on your call letter and affix your left thumb impression in the space provided for candidate's signature and thumb impression respectively in the presence of the invigilator in the examination hall. You should submit both your call letters along with the photocopy of photo identity proof and rough sheets at the end of the examination in the examination hall. **Signature in CAPITAL LETTERS will not be accepted.**

4. **Candidates who are eligible for and want to use services of scribe are required to submit a Declaration Form (Scribe Declaration Form) along with the Call letters. This can be downloaded from Bank's website.**

5. For candidates availing scribe in accordance with OM - F. No. 29-6/2019-DD-III dated 10.08.2022, shall be allowed scribe facility subject to production of a certificate at the time of online examination to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per Appendix I and Appendix II of the said guidelines. Such candidates shall not be allowed to appear for the examination without the specified medical certificate as per Appendix I of the said guidelines. The qualification of the scribe should be one step below the qualification of the candidate taking the examination and the candidate appearing for the exam should submit details of the scribe as per Proforma at Appendix-II of the said O.M.

6. During the exam, at any stage, if it is found that scribe is independently answering/ solving the questions himself/ herself, the exam session for such candidates will be terminated, and candidate's candidature will be cancelled. The candidature of such candidates using the services of a scribe will also be cancelled if it is reported/ detected after the examination by the test administrator personnel that the scribe independently answered the questions.

7. **Compliance with Instructions:** You should scrupulously follow the instructions given by test administrators and the invigilators at all the stages of the examination for which you have been called. If you violate the instructions you will be disqualified and may also be asked to leave the examination hall.

8. **Use of Books, Notes, Calculators & Cell Phones :** No calculator separate or with watch, cell phones, books, smart watch, slide rulers, note books or written notes will be allowed inside the examination hall.

9. Do not leave your seat unless you are allowed.

10. **Use of Stationery:** You must bring stationery such as ball point pen with you.

11. **Rough work to be done on the sheet provided:** You should do all the necessary rough work on sheet provided only. **You have to write your Roll Number, Registration Number, Name and date of examination on each of the rough sheet used by you. After the test is over, you should submit the rough sheet to the invigilator.** Any candidate who does not return the above material or is found to attempt to take or pass on the questions or answers inside or outside the examination hall will be disqualified and the Bank may take further action against him as per rules of the Bank.

12. **There will be Penalty for wrong answers marked by you in the objective tests.** There are five alternative answers to every question of all the tests. For each question for which a wrong answer has been given by you, one-fourth of the marks assigned to that question will be deducted as penalty. If a question is left blank, i.e. no answer is given by you, there will be no penalty for that question. If the total of the penalty for test is in fraction, it will be rounded off to the nearest integer. **You should therefore be careful in marking your answers.**

13. **Copying / Misconduct / Unfair Practices:** If a candidate is/has been found guilty of –

    i) Copying or allowing copying;

    ii) Using unfair means during the test;

    iii) Impersonating or procuring impersonation by any person;

    iv) Misbehaving at the examination venue;

    v) Disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of test contents in any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorised possession of test content.

    vi) Resorting to any other irregular or improper means;

    vii) Obtaining support of his/her candidature by any means.

    He/she will, in addition to rendering himself/herself liable to criminal prosecution, be liable to,

    (a) Disqualification from selection process.

    (b) Be debarred permanently/for specific period from any examination or selection by the Bank.

    Candidates are warned against filling up/furnishing false, tampered/fabricated information or suppressing material information.

    The Bank would be analyzing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine/valid, the Bank reserves the right to cancel his/her candidature.

14. **Candidate must submit the following documents before leaving Lab/Venue:**
    - **Call letters (Preliminary and Mains examination)**
    - **Photocopy of photo ID proof**
    - **Rough Sheets**
    - **Scribe Declaration (if applicable)**

15. **Travelling Allowance shall not be paid: No travelling allowance or other expenses in connection with the examination will be paid. Please note that call letter is not an offer of appointment by SBI.**

16. The possibility for occurrences of some problem in the administration of the examination cannot be ruled out completely which may impact test delivery and/or result from being generated. In that event, every effort will be made to rectify such problem, which may include movement of the candidates from one venue/lab/computer (node) to others and reconduct of the examination, if considered necessary.

17. Following items will not be allowed inside the examination hall (Lab):

Any stationery item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner, any communication device like Mobile Phone, Bluetooth, Earphones, Microphone, Pager, Health Band etc. Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, any watch /Wrist Watch, Camera, any metallic item, any eatable item opened or packed, water bottle (only transparent water bottle is allowed), Any other item which could be used for unfair means for hiding communication devices like mobile phone, camera, Bluetooth devices etc.

You are advised to avoid wearing ornaments like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc.

18. Any canvassing for selection including change of date, time and venue shall be considered as disqualification.

19. Candidates are advised to take note of "The Public Examinations (Prevention of Unfair Means) Act, 2024".

20. Candidate Registration:

At the venue, Candidate registration will be done through photo capture and IRIS Scan (Biometric capture of Right thumb impression for VI candidates). Photo captured will be matched with the photo uploaded by the candidate in the application.

IRIS Scan

IRIS will be scanned at the examination venue. Refusal to participate in the process of IRIS scanning on any occasion may lead to cancellation of candidature. With regards to the same, please note the following:

(a) 'LEFT EYE (IRIS)' will be captured for all the candidates.

(b) Candidates should remove Contact Lenses and Spectacles while capturing IRIS. Candidates are advised to avoid wearing contact lenses and prefer spectacles.

For VI candidates, Biometric capture of right thumb impression will be done. If fingers are coated (stamped ink/mehndi/coloured…etc.), ensure to thoroughly wash them so that coating is completely removed before the examination day. (Any failure to observe these points will result in non-admittance for the examination).

The candidates will be permitted to move out in an orderly manner one candidate at a time. Please wait for instructions from invigilator and do not get up from your seat until advised.

Phase – II : Main Examination

The structure of Online Main Examination would be as follows.

Sr. No.	Name of the Test	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	General / Financial Awareness	*	50	50	35 Minutes
2	General English	English	40	40	35 Minutes
3	Quantitative Aptitude	*	50	50	45 Minutes
4	Reasoning Ability & Computer Aptitude	*	50	60	45 Minutes
	Total		**190**	**200**	**2 Hours 40 Minutes**

Each test will have a separate timing as mentioned above.

*** List of medium of examination according to State applied for:**

Sr. No.	State/UT	Medium of Exam	Sr. No.	State/UT	Medium of Exam
1	Andhra Pradesh	English, Hindi, Telugu, Urdu	12	Madhya Pradesh	English, Hindi
2	Assam	English, Hindi, Assamese, Bengali	13	Maharashtra	English, Hindi, Marathi
3	Bihar	English, Hindi, Urdu	14	Odisha	English, Hindi, Odia
4	Chandigarh UT	English, Hindi, Punjabi	15	Punjab	English, Hindi, Punjabi
5	Chhattisgarh	English, Hindi	16	Rajasthan	English, Hindi
6	Delhi	English, Hindi	17	Tamil Nadu	English, Hindi, Tamil
7	Gujarat	English, Hindi, Gujarati	18	Telangana	English, Hindi, Telugu, Urdu
8	Himachal Pradesh	English, Hindi	19	Tripura	English, Hindi, Bengali
9	Jammu & Kashmir	English, Hindi, Urdu	20	Uttar Pradesh	English, Hindi, Urdu
10	Jharkhand	English, Hindi	21	West Bengal	English, Hindi, Bengali
11	Karnataka	English, Hindi, Kannada			

There will be negative marks for wrong answers in the Objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer.

Candidates are required to score a minimum percentage marks on aggregate. Minimum qualifying marks on aggregate will be as decided by the bank. No minimum qualifying marks for individual subject are prescribed. Section wise marks will not be maintained.

Test of specified opted local language:
Those who qualify for selection and produce 10th or 12th standard mark sheet/certificate evidencing having studied the specified opted local language will not be subjected to any Language test. In case of others (qualified for selection), specified opted local language test will be conducted after provisional selection but before joining. Candidates not found to be proficient in specified opted local language would be disqualified.

Provisional Selection (Subject to qualifying specified opted local language)
The marks obtained in the Preliminary Examination (Phase-I) will not be added for the selection and only the aggregate marks obtained in Main Examination (Phase-II) will be considered for preparation of the final merit list. Provisional selection will be made on the basis of candidate's performance in the test (main examination).
Final Selection will be subject to :-
(I) Verification of eligibility for the post and information furnished in the online application.
(II) Qualifying in test of specified opted local language, where applicable, as detailed above.
Results of the candidates who have provisionally qualified for selection will be made available on the Bank's website.

Wait List:
A wait list of upto 50% of vacancies (State-category wise) will be maintained. Candidates will be released from this waitlist on quarterly basis against non-joining and resignation out of the current batch only, subject to the candidates securing minimum qualifying marks as may be stipulated by the Bank for selection. This wait list will be valid for a period of one year from the date of declaration of final result.

Sample Questions for Main Examination

Below are given some sample questions for each of these tests. The type of questions are only illustrative and not exhaustive. In actual test you may find questions on some or all these types and also questions on the type not mentioned here.

GENERAL/FINANCIAL AWARENESS

This test is intended to give an index of your awareness of people and events past and present in different walks of life.

Q.1. To combat the menace of money laundering, which of the following financial institutions has introduced the 'Know Your Customer' Scheme ?
(1) IDBI (2) RBI (3) NABARD (4) SIDBI (5) Other than those given as options

Q.2. Which of the following sectors contributes maximum in deciding the growth in income of the states in India ?
(1) Energy (2) Tourism (3) Service (4) Transport (5) Agriculture

Q.3. Which of the following is the state where the number of people living below poverty line is maximum ?
(1) Bihar (2) Andhra Pradesh (3) Uttar Pradesh (4) Rajasthan (5) Orissa

Q.4. Who is the person closely associated with operation flood programmes and was honoured by Padma Vibhushan recently ?
(1) Dr. V. Kurien (2) Dr. M. S. Swaminathan (3) Dr. Amartya Sen
(4) Dr. Manmohan Singh (5) Other than those given as options

GENERAL ENGLISH

This is a test to see how well you know English. Your English language ability would be tested through questions on grammar, vocabulary, sentence completion, synonyms, antonyms, comprehension of a passage, etc. Study and answer the sample questions given below :

Directions : Pick out the most appropriate word from amongst the words given below each sentence to complete it meaningfully.

Q.5. He quickly glanced ..... the book to find what it said about the Indian economy.
(1) at (2) through (3) in (4) to (5) over

The correct answer is "through" which is answer No. 2.

Q.6. The counsel urged the court to ..... down the obnoxious law.
(1) enact (2) enforce (3) cancel (4) strike (5) declare

Q.7. The local official ..... the Minister of the situation.
(1) explained (2) warned (3) apprised (4) told (5) intimated

Directions : Read each sentence to find out whether there is any grammatical error in it. The error, if any, will be in one part of the sentence. The number of that part of the sentence is your answer. If there is no error, the answer is (5).

Q.8. I am twenty / two years old / when I first / joined the bank. No error
(1) (2) (3) (4) (5)

The error is in (1). Therefore the answer is '1'.

Q.9. To the Hindus / the Ganga is / holier than / any other river. No error
(1) (2) (3) (4) (5)

In this question, there is no error; therefore the right answer to this question is '5'.

Q.10. Of all the teachers / in our school / our class teacher / were very strict. No error
(1) (2) (3) (4) (5)

Directions : In each of the following questions, select from amongst the five alternatives, the word nearest in meaning to the word given in capitals.

Q.11. LETHAL
(1) light (2) dangerous (3) deadly (4) cruel (5) thoughtless

Q.12. CENTENARY
(1) a guard (2) a hundred years (3) a very old man (4) hundred runs (5) hundredth anniversary

Q.13. TRIUMPH
(1) conquer (2) smash (3) earn (4) brave (5) capture

Directions : In each of the following questions, select from amongst the five alternatives, the word most opposite in meaning of the word given in capitals.

Q.14. LIVELY
(1) simple (2) weak (3) dull (4) angry (5) moron

Q.15. INADVERTENT
(1) adequate (2) available (3) sluggish (4) negligent (5) intentional

Q.16. INEPT
(1) accurate (2) skilful (3) sensible (4) artistic (5) apt

In addition, there will be questions based on passage, to test your comprehension.

QUANTITATIVE APTITUDE

This test is designed to measure how fast and accurate you are in dealing with numbers, viz. computation, quantitative reasoning, interpretation of tables and graphs etc.

Q.17-19. Study the following table carefully and answer the questions given below ——

Distribution of 1000 candidates as regards their marks in written examination out of 300 and interview out of 100 in a selection examination

Written Examination Marks	INTERVIEW MARKS					
	Below 30	30-39	40-49	50-59	60-69	70 & above
260 & above	8	18	26	18	26	4
210 to 259	5	4	30	22	10	9
160 to 209	16	10	45	56	18	9
110 to 159	28	42	100	190	15	5
60 to 109	35	115	20	8	7	5
Below 60	32	32	20	4	6	2

Q.17. How many candidates did obtain more than 69 percent marks and above in both written examination and interview ?
(1) 22 (2) 49 (3) 13 (4) 9 (5) Other than those given as options

Q.18. If approximately 325 candidates were to be qualified in the written examination, what should be the percentage of the qualifying marks ?
(1) above 20 (2) above 70 (3) above 36 (4) above 63 (5) Other than those given as options

Q.19. About 42 percent of the candidates fall in which of the following ranges of the interview marks ?
(1) 110-159 (2) 110 & below (3) 50 to 70 (4) 50 & above (5) Other than those given as options

Some of the questions may require arithmetical reasoning. For example :

Q.20. At 10 paise each, how many paise will 6 lemons cost ?
(1) 6 (2) 10 (3) 60 (4) 610 (5) Other than those given as options

Q.21. Which of the following can be exact multiple of 4 ?
(1) 27114 (2) 58204 (3) 48402 (4) 32286 (5) Other than those given as options

Q.22. If the profit made by selling a pen for Rs.10 is as much as its cost, what is the cost price of the pen ?
(1) Rs.3/- (2) Rs.5/- (3) Rs.10/- (4) Rs.20/- (5) Other than those given as options

Also, there may be some questions based on graphs and tables.

Q.23-25. Directions : Given below is a table showing percentages out of a total of 700 employees ranking six attributes that help promotion. Rank I is the highest. Study the table carefully and answer the questions that follow :

Attribute	% of Employees Giving Different Ranks					
	I	II	III	IV	V	VI
Seniority	32	17	22	19	5	5
Perseverance	14	19	17	9	27	14
Efficiency	15	19	21	14	14	17
Intelligence	10	14	10	14	17	35
Honesty	24	17	7	9	27	16
Sociability	5	14	23	35	10	13

Q.23. Which attribute for promotion has received the highest rank ?
(1) Perseverance (2) Seniority (3) Honesty (4) Sociability (5) Efficiency

Notice the percentage for rank I given in the table. You observe that seniority is the attribute with the highest percentage. So your answer is "Seniority", which is answer No. (2).

Q.24. How many employees gave rank III to intelligence ?
(1) 119 (2) 98 (3) 77 (4) 70 (5) 10

Look at the intersection of the column giving percentage for rank III and the row giving percentage for intelligence. You find that 10 percent of the 700 employees have given rank III to this attribute. 10% of 700 is 70. So your answer should be (4).

Q.25. Which attribute is considered the least important for promotion ?
(1) Honesty (2) Intelligence (3) Perseverance (4) Efficiency (5) Sociability

Referring to the percentage for VI rank, you find that intelligence is the attribute which receives the highest percentage. In other words, a majority of people consider it as the least important and give it the last rank. Therefore your answer is (2).

REASONING & COMPUTER APTITUDE

This is a test to see how well you can think and also to judge your aptitude/ knowledge for working with computer. It contains questions of various kinds. Here are some sample questions.

Directions : In each of the following questions, there are five letter groups or words in each question. Four of these letter groups or words are alike in some way, while one is different. Find the one which is different.

Q.26. (1) black (2) red (3) green (4) paint (5) yellow

Of the five, 'black, 'red', 'green' and 'yellow' form a group as they are names of colours. 'paint' is not the name of a colour. Therefore, (4) is the answer.

Now try to solve the following questions.

Q.27. (1) BC (2) MN (3) PQ (4) XZ (5) ST

Q.28. (1) Mango (2) Apple (3) Orange (4) Guava (5) Rose

Directions : In each of the following questions, there is a question mark in which only one of the five alternatives given under the question satisfies the same relationship as is found between the two terms to the left of the sign :: given in the question. Find the correct answer.

Q.29. Foot : man : : hoof : ?
(1) leg (2) dog (3) horse (4) boy (5) shoe

In the above example, 'hoof' has the same relationship with 'horse' as 'foot' has to 'man'. Hence the answer is (3).

Now study to solve the following questions.

Q.30. Day : Night : : Kind : ?
(1) Dark (2) Bright (3) Cruel (4) Generous (5) Gratitude

Q.31. Hut : Mansion : : Rabbit : ?
(1) Hole (2) Carrot (3) Elephant (4) Small (5) Rat

Now try the following questions.

Q.32. If the letters in the word TOPS can be rearranged to form a meaningful word beginning with O, the last letter of that word is your answer. If more than one such word can be formed, M is the answer and if no such word can be formed, X is the answer.
(1) T (2) P (3) M (4) S (5) X

Q.33. 'Some leaders are dishonest. Satyapriya is a leader.' Which of the following inferences definitely follows from these statements ?
(1) Satyapriya is honest
(2) Satyapriya is dishonest
(3) Some leaders are honest
(4) Leaders are generally dishonest
(5) Satyapriya is sometimes dishonest

Q.34. If 'A " B' means 'add B to A', 'A ' B' means 'subtract B from A', 'A # B' means 'divide A by B' and 'A v B' means 'multiply A by B; which of the following gives the average sales of two days where S_1 and S_2 are the sales of the first and the second day respectively ?

(1) (S_1 ' S_2) # 2 (2) 2 # (S_1 " S_2) (3) (S_1 " S_2 # 2)
(4) (S_1 v S_2) # (S_1 " S_2) (5) Other than those given as options

Q.35. Every person above eighteen years of age who is registered as a voter, can vote. To find out whether Madhu, who was born twenty years ago, can vote, which of the following further information is needed ?
(I) Madhu's date of birth (II) Whether Madhu is registered as a voter
(1) Only I (2) Only II (3) Either I or II (4) Neither I nor II (5) Both I and II

Q.36. In each question below are given two statements followed by two conclusions numbered I and II. You have to take the two given statements to be true even if they seem to be at variance from commonly known facts, consider the two conclusions; together and then decide which of the given conclusions logically follows from the two given statements, disregarding commonly known facts.

Statements : All machines are windows. All windows are clouds.
Conclusions : I. All machines are clouds.
II. All clouds are machines.

(1) None follows (2) Only I follows (3) Both I & II follow
(4) Only II follows (5) Either I or II follows

Q.37-38. In the following questions a group of numbers and symbols is to be coded by the letter code as per the given scheme and conditions. You have to find out the sr.no. of the letter code group which correctly represents the number symbol combination. The sr. no. of that letter code group is your answer. If none of the letter code groups is correct then mark (5) i.e. None of these as your answer.

Number/Symbol	**:**	2	$	@	7	6	#	8
Letter Code	**:**	Q	B	H	L	F	M	T

Condition:

1. If the first as well as the last element is a symbol both are to be coded as 'A'.
2. If the first element is even digit and last element is a symbol their codes are to be inter changed.

Q.37. 67@2#

(1) FLHQM (2) MLHQF (3) MLQHE (4) FLQHM (5) Other than those given as options

Q.38. $687#

(1) AFTLA (2) AFTLM (3) BFTLA (4) BFTLM (5) Other than those given as options

DETAILS ABOUT ONLINE TEST PATTERN

1. A **login screen** will be displayed to the candidate. The candidate has to log in using his/her User ID and Password which is provided on the Call Letter.
2. After logging in Candidate's profile (Name, Roll No & photograph etc.) will be displayed and the candidate has to confirm the same by clicking on '**I confirm'** button confirming the profile is correct.
3. Thereafter the instructions will be displayed on the screen.
4. Candidate should read the instructions carefully and indicate that he/she has done so by 'checking' (click) the box at the bottom of the screen, after which '**I am ready to begin**' **button** is activated.
5. After clicking on the '**I am ready to begin'** button the **actual test time** will begin.
6. In Online Main Examination there will be 190 questions and each question is followed by 5 alternatives/ options.
7. The version of tests will be English and language as applicable to the State (under which application is registered). The questions will appear in English and the selected language as applicable to the State.
8. In case of any discrepancy between English and translated version/language, the translated version/language shall be deemed as reference and English version shall prevail.
9. Only one question will be displayed at a time.

10. In order to answer a question, candidate has to 'mouse click' the option he/she thinks appropriate/ correct. **The alternative which has been clicked on will be highlighted and shall be treated as the answer given by the candidate for the question.**

11. After selecting an answer for a question candidate should click on the **'SAVE & NEXT'** button to save his answer and proceed to the next question. Note that without clicking on '**SAVE & NEXT' button, the answer selected for a question will not be saved.**

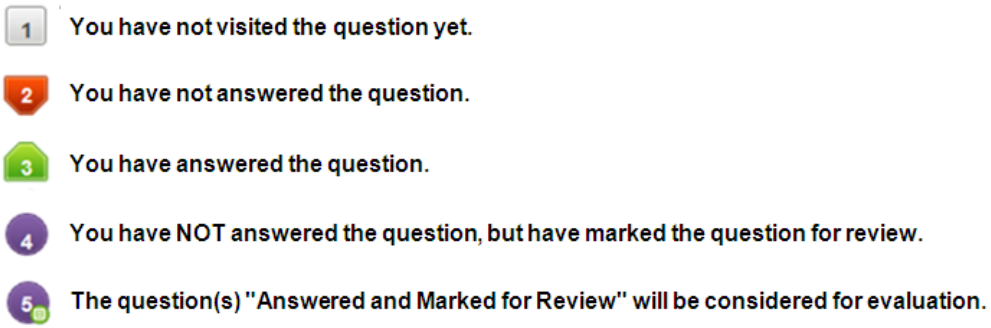
12. In case a candidate does not wish to attempt the question then he/ she should not click on any option for that question. A candidate can choose to deselect his/her answer for a particular question by clicking on the '**CLEAR RESPONSE' button** provided against each question.

13. In case a candidate wants to skip a particular question and return to it later before submitting his/her test or a candidate 'clicks' (selects) an answer for a particular question but wishes to review it later, he/she may note down the question number on the sheet provided.

    In such cases the candidate may also click on the **'MARK FOR REVIEW & NEXT'** button. In case an answer has been selected for a particular question which has been marked as **'MARK FOR REVIEW & NEXT'**, the answer marked will be taken for final evaluation.

14. The question numbers of attempted and un-attempted questions are also shown to the right of the screen. A candidate can then click on any of the question numbers to view the question, in order to attempt/ revise his/her answer to the question.

15. The Question Palette displayed on the right side of screen will show the status of each question using one of the following symbols:



    The Marked for Review status for a question simply indicates that you would like to look at that question again. *If a question is answered and Marked for Review, your answer for that question will be considered in the evaluation.*

16. Candidates are not permitted to submit their answers before the entire test time 160 minutes for online main exam is over.

17. A candidate can navigate between questions within test by clicking on the question number displayed to the right of the screen.

18. When a candidate clicks on a particular question, it takes some time for the question to appear. The time lost is not deducted from the total time allotted for the test.

19. Under no circumstances should a candidate click on any of the 'keyboard keys' once the exam starts as this will lock the exam.

20. In case a candidate wishes to report an issue in any question, an additional facility "Report Question" option (button) onscreen will be available in the examination.

<u>About the Submission</u>:

1. Candidates are not permitted to submit their answers before the entire test time is over.

2. A candidate can only change his/ her answer before clicking the 'Submit' button.

3. After the expiry of the exam duration, candidates will not be able to attempt any question or check their answers. A candidate's answers would be automatically saved by the computer system even if he has not clicked the 'Submit' button.

WISH YOU GOOD LUCK!